

Frequently Asked Questions

1. How much do you charge?

Please see our pricing page for details @ www.thetrochilidae.com

2. How do I book a session?

Got to www.thetrochilidae.com to easily book your session online.

3.Is a deposit required?

Yes. Deposits are non-refundable, must be paid online to reserve your session, and are subtracted from your final balance.

4. What forms of payment do you accept?

All deposits must be paid online during the booking process. For the remaining balance, paid upon arrival to the session, we accept cash and credit cards.

5. How long does the session last?

Every session is different, but typically allow <u>1-2 hours</u> for most sessions.

6. When will my photos be ready?

Portrait session photos will be ready to view within two weeks from your session date. Wedding and Business photos will be ready to view within three weeks from your session date. Allow an additional four weeks for any photo book preparation.

7.Do you offer digital files? Do you offer prints?

Yes. We offer both. Images will be uploaded to your personal gallery on the website (print release included) and can be printed at any of your favorite printing service providers. Max resolution 11" x 14". To do this, navigate to "Find My Prints" website

If you prefer you also have the option of purchasing a photo package, directly of the website. To do this, navigate to the "Purchase Prints"

Both of these galleries are password protected and can only be viewed by you. If you do not know your password, you can call or text 409.927.0881 anytime.

